At Your Service – Repair Centre
Version 3.4 Edition Comparison

Features listed are available in the editions for which there are checkmarks, and in the software version number listed (or higher). See the user guide for details.

Main Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Credit Notes	2.0	✓	✓	✓	✓	✓
Customer Accounts	2.0	✓	✓	✓	✓	✓
Inventory (Serialized)	3.1	✓	✓			
Inventory (Standard)	2.0	✓	✓			
Package Codes	2.0	✓	✓			
Purchase Orders / Returns	2.0	✓	✓			
Purchase Vendor Accounts	2.0	✓	✓			
Repair Orders / Invoices	2.0	✓	✓	✓	✓	✓
Repair Vendor Accounts	2.0	✓	✓	✓	✓	✓
Sales Invoices	2.0	✓	✓	✓		
Service Codes	2.0	✓	✓	✓		
Warranty Cards	2.1	✓	✓		✓	✓

Setup and Customization Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Custom Fields in Record Details	2.4	✓	✓	✓		
Setup Advertising Methods	2.0	✓	✓	✓	✓	✓
Setup Approval / Refusal Methods	2.0	✓	✓	✓	✓	✓
Setup Business Locations	2.0	✓	✓	✓	✓	✓
Setup Communication Options	2.0	✓	✓	✓	✓	✓
Setup Conditions	2.0	✓	✓	✓	✓	✓
Setup Custom Captions	2.6	✓	✓	✓	✓	✓
Setup Fault Codes	2.4	✓				
Setup Form Options	2.0	✓	✓	✓	✓	✓
Setup Label Options	2.2	✓	✓	✓	✓	✓
Setup Language	2.2	✓	✓	✓	✓	✓
Setup Makes and Models	2.0	✓	✓	✓	✓	✓
Setup Module Options	2.0	✓	✓	✓	✓	✓
Setup Payment Methods	2.0	✓	✓	✓	✓	✓
Setup Payment Terms	2.0	✓	✓	✓	✓	✓
Setup Repair Status Communication Options	3.1	✓	✓	✓	✓	✓
Setup Repair Statuses	2.0	✓	✓	✓	✓	✓
Setup Repair Steps	3.0	✓				
Setup Serial Number Notices	2.0	✓	✓	✓	✓	✓
Setup Shipping Methods	2.0	✓	✓	✓	✓	✓
Setup Taxes	2.0	✓	✓	✓	✓	✓
Setup Technicians	2.0	✓	✓	✓		
Setup Toolbar Buttons	2.4	✓	✓	✓	✓	✓
Setup Warranty Plans	2.0	✓	✓	✓	✓	✓
Setup Warranty Terms	2.0	✓	✓	✓	✓	✓

Import Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Scheduled Imports	3.3	✓	✓		✓	✓
Import Advertising Methods	2.0	✓	✓	✓	✓	✓
Import Approval / Refusal Methods	2.0	✓	✓	✓	✓	✓
Import Attachments	3.4	✓	✓	✓	✓	✓
Import Conditions	2.0	✓	✓	✓	✓	✓
Import Customer Contacts	2.6	✓	✓		✓	✓
Import Customers	2.0	✓	✓	✓	✓	✓
Import Fault Codes	2.4	✓				
Import Inventory	2.0	✓	✓			
Import Inventory Serial Numbers	3.1	✓	✓			
Import Invoice Payments	3.1	✓	✓		✓	✓
Import Makes and Models	2.0	✓	✓	✓	✓	✓
Import New Repair Orders	3.0	✓	✓		✓	✓
Import Package Codes	3.3	✓	✓			
Import Purchase Order Confirmations	3.3	✓	✓			
Import Repair Order Details	3.4	✓	✓			
Import Repair Order Updates	3.3	✓	✓		✓	✓
Import Repair Steps	3.0	✓				
Import Serial Number Notices	2.0	✓	✓	✓	✓	✓
Import Service Codes	2.0	✓	✓			
Import Shipping Methods	2.0	✓	✓	✓	✓	✓
Import Shipping Updates	3.0	✓	✓	✓	✓	✓
Import Standard Notes	3.0	✓	✓	✓	✓	✓
Import Technicians	2.0	✓	✓	✓		
Import Vendor Contacts	2.6	✓	✓		✓	✓
Import Vendors	2.0	✓	✓	✓	✓	✓
Import Warranty Cards	2.1	✓	✓		✓	✓
Import Warranty Plans	2.0	✓	✓	✓	✓	✓

Export Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Scheduled Exports	3.3	✓	✓		✓	✓
Export Advertising Methods	2.0	✓	✓	✓	✓	✓
Export Approval / Refusal Methods	2.0	✓	✓	✓	✓	✓
Export Attachments	3.4	✓	✓	✓	✓	✓
Export Comprehensive E-mailing List	3.1	✓	✓	✓	✓	✓
Export Conditions	2.0	✓	✓	✓	✓	✓
Export Countries	3.4	✓	✓	✓	✓	✓
Export Credit Notes (Simplified)	3.4	✓	✓	✓	✓	✓
Export Customer Contacts	2.6	✓	✓		✓	✓
Export Customers	2.0	✓	✓	✓	✓	✓
Export E-mailing List by Make and Model	3.1	✓	✓	✓	✓	✓
Export Fault Codes	2.4	✓				
Export Faxing List by Make and Model	3.1	✓	✓	✓	✓	✓
Export from Browse Windows	3.0	✓	✓		✓	✓
Export Inventory	2.0	✓	✓			
Export Inventory Ledger	3.1	✓	✓			
Export Inventory Serial Numbers	3.1	✓	✓			
Export Invoice Ledger	3.1	✓	✓	✓	✓	✓
Export Mailing List by Make and Model	3.1	✓	✓	✓	✓	✓
Export Makes and Models	2.0	✓	✓	✓	✓	✓
Export Package Codes	3.3	✓	✓			
Export Payment Ledger	3.1	✓	✓	✓	✓	✓
Export Provinces and States	3.4	✓	✓	✓	✓	✓
Export Repair Invoices (Simplified)	3.4	✓	✓	✓	✓	✓
Export Repair Orders (Simplified)	3.4	✓	✓	✓	✓	✓
Export Repair Statuses	3.3	✓	✓	✓	✓	✓
Export Repair Steps	3.0	✓				
Export Sales Invoices (Simplified)	3.4	✓	✓	✓		
Export Serial Number Notices	2.0	✓	✓	✓	✓	✓
Export Serialized Inventory	3.1	✓	✓			
Export Service Codes	2.0	✓	✓			
Export Shipping Methods	2.0	✓	✓	✓	✓	✓
Export Standard Notes	3.0	✓	✓	✓	✓	✓
Export Technicians	2.0	✓	✓	✓		
Export Customer Contacts	2.6	✓	✓		✓	✓
Export Customer with Contacts	3.0	✓	✓		✓	✓
Export Vendors	2.0	✓	✓	✓	✓	✓
Export Vendor Contacts	2.6	✓	✓		✓	✓
Export Vendors with Contacts	3.0	✓	✓		✓	✓
Export Warranty Cards	2.1	✓	✓		✓	✓
Export Warranty Plans	2.0	✓	✓	✓	✓	✓

QuickBooks Integration Modules[1]

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Integration with QuickBooks Australia	3.2	✓	✓	✓	✓	✓
Integration with QuickBooks Canada	2.3	✓	✓	✓	✓	✓
Integration with QuickBooks United Kingdom	2.7	✓	✓	✓	✓	✓
Integration with QuickBooks United States	2.3	✓	✓	✓	✓	✓
Exclude Records from QuickBooks Export	2.4	✓	✓	✓	✓	✓
Export Customers to QuickBooks	2.3	✓	✓	✓	✓	✓
Export Invoices / Payments to QuickBooks	2.3	✓	✓	✓	✓	✓
Export Purchase Orders to QuickBooks	2.3	✓	✓	✓	✓	✓
Export Vendors to QuickBooks	2.3	✓	✓	✓	✓	✓
Import Customers from QuickBooks	2.3	✓	✓	✓	✓	✓
Import Vendors from QuickBooks	2.3	✓	✓	✓	✓	✓
Setup QuickBooks Export Options	2.3	✓	✓	✓	✓	✓
Setup QuickBooks Import Options	2.3	✓	✓	✓	✓	✓

Utilities and Tools Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Archive Old Data	2.0		✓	✓		✓
Audit and Repair Ledgers	2.7	✓	✓	✓	✓	✓
Auto-Backup Database	2.0	✓	✓	✓		
Auto-Log Out of Database	3.3	✓	✓	✓	✓	✓
Batch Payments	2.0	✓	✓	✓	✓	✓
Batch Printing, Faxing, and E-mailing	2.1	✓	✓	✓	✓	✓
Batch Repair Order Scanning and Processing	3.2	✓	✓	✓	✓	✓
Batch Tax Updates	2.5	✓	✓	✓	✓	✓
Change Password	2.0	✓	✓	✓	✓	✓
Custom Business Logo Printing	2.5	✓	✓	✓	✓	✓
Custom Spelling Dictionary	2.4	✓	✓	✓	✓	✓
Customer Transfer Tool	3.3	✓	✓	✓	✓	✓
File Attachments	2.1	✓	✓	✓	✓	✓
Foreign-Language Spelling Dictionaries	2.4	✓	✓	✓	✓	✓
Geographic Data for Britain and Australia	2.4	✓	✓	✓	✓	✓
Geographic Data for North America	2.0	✓	✓	✓	✓	✓
Inventory Transfer	3.3	✓	✓			
Knowledge Base Search	2.0	✓	✓	✓	✓	✓
License Manager	2.1	✓	✓	✓	✓	✓
Printing to PDF	3.3	✓	✓	✓	✓	✓
Record Locking	3.2	✓	✓	✓	✓	✓
Record Macros	2.0	✓	✓	✓	✓	✓
Repair and/or Compact Database	2.0	✓	✓	✓	✓	✓
Repair Database Utility	2.0	✓	✓	✓		
Save Database Backup	2.0	✓	✓	✓	✓	✓
Save Zipped Database Backup	2.2	✓	✓	✓	✓	✓
Scheduled Purchase Order Generation	3.3	✓	✓			
Spell Check	2.1	✓	✓	✓	✓	✓
Standard Notes	2.0	✓	✓	✓	✓	✓
Stopwatch (Single-Timer)	2.0	✓	✓	✓		
Stopwatch (Multi-Timer)	3.4	✓	✓	✓		
User Groups	3.2	✓	✓	✓	✓	✓
User Security	2.0	✓	✓	✓	✓	✓
Vendor Transfer Tool	3.3	✓	✓	✓	✓	✓
View User Edit History	2.3	✓	✓	✓	✓	✓
View Logged-In Users	2.2	✓	✓	✓	✓	✓
Window Bar	2.0	✓	✓	✓	✓	✓

Communication / Internet Modules

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Automated Status E-mail Notices	3.0	✓	✓	✓	✓	✓
Automated Status Fax Notices	3.0	✓	✓	✓	✓	✓
Automated Status SMS Notices	3.3	✓	✓	✓	✓	✓
Courier Shipment Tracking	2.0	✓	✓	✓	✓	✓
Digital Photo Capturing and Printing	2.5	✓	✓		✓	✓
Driving Directions	2.0	✓	✓	✓	✓	✓
E-mailing via MAPI and SMTP	2.0	✓	✓	✓	✓	✓
Faxing via Fax Server or On-Line Services	2.5	✓	✓	✓	✓	✓
Faxing via Printer Driver	2.0	✓	✓	✓	✓	✓
Install Internet Utility as a Server Service	2.7	✓	✓	✓	✓	✓
Map Location	2.0	✓	✓	✓	✓	✓
Repair Status Lookup Web Page - Grid View	3.1	✓	✓	✓	✓	✓
Repair Status Lookup Web Page - Individual View	2.0	✓	✓	✓	✓	✓
Reverse Driving Directions	2.7	✓	✓	✓	✓	✓
Scheduled Reports Distribution via E-mail/Fax	2.0	✓	✓		✓	✓
SMS Text Messaging via On-line Services	2.5	✓	✓	✓	✓	✓
X-Charge Integrated Credit and Debit Card Processing	3.0	✓	✓	✓	✓	✓

Forms[2]

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Credit Note (Customer Copy)	2.0	✓	✓	✓	✓	✓
Credit Note (Third-Party Billing Copy)	2.0	✓	✓	✓	✓	✓
Purchase Order	2.0	✓	✓			
Purchase Return	2.0	✓	✓			
Purchase Return Packing Slip	2.0	✓	✓			
Repair Assignment	2.0	✓	✓	✓		
Repair Estimate	2.0	✓	✓	✓	✓	✓
Repair Invoice (Customer Copy)	2.0	✓	✓	✓	✓	✓
Repair Invoice (Third-Party Billing Copy)	2.0	✓	✓	✓	✓	✓
Repair Invoice Packing Slip	2.0	✓	✓	✓	✓	✓
Repair Order	2.0	✓	✓	✓	✓	✓
Repair Subcontract	2.0	✓	✓	✓	✓	✓
Repair Subcontract Packing Slip	2.0	✓	✓	✓	✓	✓
Sales Invoice (Customer Copy)	2.0	✓	✓	✓		
Sales Invoice (Third-Party Billing Copy)	2.0	✓	✓	✓		
Sales Invoice Packing Slip	2.0	✓	✓	✓		

Labels

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Repair Label (1 Inch)	2.2	✓	✓	✓	✓	✓
Repair Label (2 Inches)	2.2	✓	✓	✓	✓	✓
Repair Label (3 Inches)	2.2	✓	✓	✓	✓	✓

Reports

Feature	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Scheduled Reportss	3.4	✓	✓		✓	✓
Abandoned Repair Orders	2.7	✓	✓	✓	✓	✓
Advertising Methods Listing	2.0	✓	✓	✓	✓	✓
Aged Miscellaneous Receivables	2.0	✓	✓	✓	✓	✓
Aged Receivables	2.0	✓	✓	✓	✓	✓
Approval / Refusal Methods Listing	2.0	✓	✓	✓	✓	✓
Audit Invoice Ledger for Balances	2.7	✓	✓	✓	✓	✓
Audit Invoice Ledger for Missing Transactions	2.7	✓	✓	✓	✓	✓
Audit Payment Ledger for Balances	2.7	✓	✓	✓	✓	✓
Audit Payment Ledger for Missing Transactions	2.7	✓	✓	✓	✓	✓
Average Repair Times and Charges	2.0	✓	✓	✓	✓	✓
Average Repair Vendor Performance	2.1	✓	✓	✓	✓	✓
Average Repair Vendor Times and Costs	2.0	✓	✓	✓	✓	✓
Batch Repair Invoice Receivables	3.2	✓	✓	✓	✓	✓
Batch Sales Invoice Receivables	3.2	✓	✓	✓		
Business Locations Address Listing	2.0	✓	✓	✓	✓	✓
Business Locations Communication Listing	2.0	✓	✓	✓	✓	✓
Business Locations Configuration Listing	2.0	✓	✓	✓	✓	✓
Categories Listing	2.0	✓	✓	✓	✓	✓
Categorized Makes and Models	2.0	✓	✓	✓	✓	✓
Completed Repair Orders	2.7	✓	✓	✓	✓	✓
Conditions Listing	2.0	✓	✓	✓	✓	✓
Credit Note Listing	2.0	✓	✓	✓	✓	✓
Custom Captions Listing	2.6	✓	✓	✓	✓	✓
Customer Account Balances	2.0	✓	✓	✓	✓	✓
Customer Address Listing	2.0	✓	✓	✓	✓	✓
Customer Bar Code Listing	2.1	✓	✓	✓	✓	✓
Customer Communication Listing	2.0	✓	✓	✓	✓	✓
Customer Configuration Listing	2.0	✓	✓	✓	✓	✓
Customer Contacts Listing	2.6	✓	✓	✓	✓	✓
Customer Statements (Ledger)[2]	2.7	✓	✓	✓	✓	✓
Customer Statements (Open Item)[2]	2.0	✓	✓	✓	✓	✓
Customers Over Their Credit Limit	2.7	✓	✓	✓	✓	✓
Daily Payment Summary by Entry Date	2.0	✓	✓	✓	✓	✓
Daily Payment Summary by Transaction Date	2.0	✓	✓	✓	✓	✓
Expired Warranty Cards	2.1	✓	✓		✓	✓
Expiring Warranty Cards	2.1	✓	✓		✓	✓
Fault Codes Analysis	2.7	✓				
Fault Codes Listing	2.4	✓				
Inventory Bar Code Listing	2.1	✓	✓			
Inventory Ledger Listing	3.1	✓	✓			
Inventory Listing	2.0	✓	✓			
Invoice Ledger Listing	2.7	✓	✓	✓	✓	✓
Make and Model Default Estimates	2.0	✓	✓	✓	✓	✓

	Version	Repair Enterprise	Repair Standard	Repair Lite	Retail Enterprise	Retail Standard
Make and Model Defaults	3.2	✓	✓	✓	✓	✓
Makes and Models Bar Code Listing	2.1	✓	✓	✓	✓	✓
Makes and Models Listing	2.0	✓	✓	✓	✓	✓
Makes Bar Code Listing	2.1	✓	✓	✓	✓	✓
Makes Listing	2.0	✓	✓	✓	✓	✓
Miscellaneous Customer Account Balances	2.0	✓	✓	✓	✓	✓
Outstanding Backordered Items	2.0	✓	✓			
Outstanding Deadline Repairs	2.0	✓	✓	✓	✓	✓
Outstanding Ordered Items	2.0	✓	✓			
Outstanding Purchase Orders	2.0	✓	✓			
Outstanding Subcontracted Repairs	2.0	✓	✓	✓	✓	✓
Outstanding Warranty Repairs	2.0	✓	✓	✓	✓	✓
Package Codes Bar Code Listing	2.1	✓	✓			
Package Codes Listing	2.4	✓	✓			
Part Fault Analysis	2.7	✓	✓			
Parts Order Worksheet	2.6	✓	✓			
Parts Usage	2.4	✓	✓	✓		
Payment Ledger Listing	2.7	✓	✓	✓	✓	✓
Payment Summary by Entry Date	2.0	✓	✓	✓	✓	✓
Payment Summary by Transaction Date	2.0	✓	✓	✓	✓	✓
Prepayment Summary	2.0	✓	✓	✓	✓	✓
Profit Summary by Category	2.4	✓	✓	✓	✓	✓
Profit Summary by Customer	2.4	✓	✓	✓	✓	✓
Profit Summary by Make	2.4	✓	✓	✓	✓	✓
Profit Summary by Repair Vendor	2.4	✓	✓	✓	✓	✓
Profit Summary by Technician	2.4	✓	✓	✓		
Purchase Summary by Part	2.0	✓	✓			
Purchase Summary by Vendor	2.0	✓	✓			
Repair Completion Statistics	2.7	✓	✓	✓	✓	✓
Repair Invoice Listing	2.0	✓	✓	✓	✓	✓
Repair Knowledge Base	2.0	✓	✓	✓		
Repair Orders Awaiting Arrival or Dispatch	2.7	✓	✓	✓	✓	✓
Repair Orders Awaiting Estimate	2.7	✓	✓	✓	✓	✓
Repair Orders Awaiting Estimate Approval	3.4	✓	✓	✓	✓	✓
Repair Orders Awaiting Parts	2.0	✓	✓	✓		
Repair Orders Awaiting Repair or Repair in Progress	2.7	✓	✓	✓	✓	✓
Repair Orders Received	2.7	✓	✓	✓	✓	✓
Repair Orders Received Summary	3.3	✓	✓	✓	✓	✓
Repair Orders Refused by Technician	2.7	✓	✓	✓	✓	✓
Repair Orders Shipped Summary	3.3	✓	✓	✓	✓	✓
Repair Status Listing[2]	2.0	✓	✓	✓	✓	✓
Repair Statuses Listing	3.4	✓	✓	✓	✓	✓
Repair Status Summary	2.7	✓	✓	✓	✓	✓
Repair Steps Listing	3.0	✓	✓			
Repair Time Bottlenecks	2.0	✓	✓	✓	✓	✓
Repair Vendor Costs	2.0	✓	✓	✓	✓	✓
Repairs by Vendors that were Re-Repaired	2.4	✓	✓	✓	✓	✓
Repairs by Technicians that were Re-Repaired	2.4	✓	✓	✓		
Repairs that were Re-Repaired	2.4	✓	✓	✓		
Repeat Miscellaneous Customers	2.0	✓	✓	✓	✓	✓
Repeat Repairs	2.4	✓	✓	✓		
Repeat Repairs by Repair Vendors	2.4	✓	✓	✓	✓	✓
Repeat Repairs by Technicians	2.4	✓	✓	✓		
Revenue Summary (Ledger)	2.7	✓	✓	✓	✓	✓
Revenue Summary (Open Item)	2.0	✓	✓	✓	✓	✓
Revenue Summary by Advertising Method	2.0	✓	✓	✓	✓	✓
Revenue Summary by Category	2.0	✓	✓	✓	✓	✓
Revenue Summary by City	2.0	✓	✓	✓	✓	✓
Revenue Summary by Country	2.0	✓	✓	✓	✓	✓
Revenue Summary by Customer (Ledger)	2.7	✓	✓	✓	✓	✓
Revenue Summary by Customer (Open Item)	2.0	✓	✓	✓	✓	✓
Revenue Summary by Fault Code	2.7	✓	✓			
Revenue Summary by Make	2.0	✓	✓	✓	✓	✓
Revenue Summary by Province / State	2.0	✓	✓	✓	✓	✓
Revenue Summary by Repair Vendor	2.0	✓	✓	✓	✓	✓
Revenue Summary by Service Code	2.4	✓	✓	✓		
Revenue Summary by Technician	2.0	✓	✓	✓		
Sales Invoice Listing	2.0	✓	✓	✓		
Serial Number Notice References	2.0	✓	✓	✓	✓	✓
Serial Number Notices Listing	2.0	✓	✓	✓	✓	✓
Serialized Inventory Listing	3.1	✓	✓			
Service Codes Analysis	2.4	✓	✓	✓		
Service Codes Bar Code Listing	2.1	✓	✓			
Service Codes Listing	2.0	✓	✓			
Shipping Methods Listing	2.0	✓	✓	✓	✓	✓
Subcontracted Repair Orders Awaiting Estimate	2.7	✓	✓	✓	✓	✓
Taxes by Province / State (Ledger)	2.7	✓	✓	✓	✓	✓
Taxes by Province / State (Open Item)	2.4	✓	✓	✓	✓	✓
Technician Assignments	2.2	✓	✓	✓		
Technician Commissions	2.0	✓	✓	✓		
Technicians Listing	2.0	✓	✓	✓		
Unapplied Credits	2.0	✓	✓	✓	✓	✓
User Security	2.0	✓	✓	✓	✓	✓
Users Listing	2.0	✓	✓	✓	✓	✓
Vendor Address Listing	2.0	✓	✓	✓	✓	✓
Vendor Bar Code Listing	2.1	✓	✓	✓	✓	✓
Vendor Communication Listing	2.0	✓	✓	✓	✓	✓
Vendor Configuration Listing	2.0	✓	✓	✓	✓	✓
Vendor Contacts Listing	2.6	✓	✓		✓	✓
Warranty Cards Listing	2.1	✓	✓		✓	✓
Warranty Plans Listing	2.0	✓	✓	✓	✓	✓
Warranty Repairs Listing	2.0	✓	✓	✓	✓	✓

1. Additional charges apply.
2. Also available in French and Spanish.